

1:1 STUDENT LAPTOP FREQUENTLY ASKED QUESTIONS (FAQ'S)

Q: Who all is receiving a laptop?

A: Eventually, **ALL** students will receive a district provided laptop if they need one. Regardless of if they are enrolled in distance learning or are in a brick and mortar school, it is our goal to provide a laptop to every student who needs one.

Q: When will my student(s) receive their laptop?

A: That is a difficult question to answer. We are handing out laptops in phases. The first phase started with the students enrolled in distance learning, and is currently ongoing. The remaining phases are currently being planned out. In addition, we have several laptops on order, but laptops are in high demand, and we are in the same boat as several other school districts across the country with laptops being on backorder. Once we finally receive the laptops, we still have to configure them which can take some time. We are working as fast as we can, and will begin the next phase as soon as we can.

Q: How do I pick up a laptop for my student(s)?

A: For the first phase distance learning students, you must call the Technology Department at 850-926-0112 to schedule an appointment. Laptops for distance learners are being picked up at the main District Office building at 69 Arran Rd., Crawfordville, FL. We have several morning and afternoon appointments available through Friday August 28th. More pick up times will be added for the first phase if needed. The remaining phases are currently being planned out.

Q: I don't have Internet at home. Can you help?

A: We are in the process of installing WiFi hotspots in various locations throughout Wakulla County. Once they are set up, we will provide the locations and password to connect to these WiFi hotspots. Most of the locations will have ample parking so you or your student can sit and download or upload any school work as necessary. Comcast is also providing free access to all of their WiFi Hotspots, click [here](#) for more information. In addition, both Century Link and Comcast offer Internet services at discounted rates for qualifying families. Links to their websites are below.

[Comcast](#)

[Century Link](#)