August 7, 2020

Dear Parents,

You want the best for your student, and so do we. While Sodexo has proudly served the Wakulla County community for the past four years, like you, we understand that this year will be like no other. So, we wanted to share just a few of the things that we’re doing to welcome students back and contribute to a safe and healthy school environment.

First, we want you to know that our overall approach is built on real experiences that our company has had around the world. From the very beginning of the coronavirus pandemic, Sodexo has helped schools around the globe navigate these never-before-imagined circumstances, ensuring the safety and wellbeing of our students. Those experiences, combined with our unique expertise, have allowed us to create a systematic, comprehensive approach to the way we’ll serve our Wakulla County families. Simply put, Sodexo was made for this moment.

We have created a phased approach specifically for Wakulla County Schools. This approach allows our team to proactively support each level of transition that our schools move through with appropriate tools and techniques that strictly follow local, state, and federal guidelines. These tools will include:

**Team Member Health** – Staff members will regularly report on their health, and we’ll conduct daily temperature checks for our team.

**Hand Washing** – As has always been the case, staff members will continue to wash hands frequently.

**Personal Protective Equipment (PPE)** – Our foodservice team will wear masks and gloves when preparing food and interacting with our students.

**Flexible Menu Choices** – Whether our students are eating meals in the cafeteria, in the classroom or taking meals home, we’ve developed new menus and new menu items tailored specifically for each scenario.

**Food Safety** – We will be eliminating some self-serve options and self-service stations while introducing some new (and always delicious) individually wrapped products.

**Cleaning, Sanitizing and Disinfecting** – We will be introducing new, enhanced cleaning procedures. High-touch surfaces and high traffic areas will be cleaned frequently with professional-grade products proven effective against viruses.
Social Distancing Measures – When students eat in our cafeteria, they’ll find seating, floor markings and other space configurations that promote social distancing. We’ll also be working closely with the school on the number of students that are in the cafeteria at a single time.

Eating meals with friends at school is an important part of every student’s day. We’re committed to serving the healthy, nutritious meals that you expect in a safe, welcoming environment. The road ahead is sure to have twists and turns, but as we navigate it together, we’ll continue to put the health and safety of your student above all else.

If I can answer any questions, I hope you won’t hesitate to let me know. You can reach me at lisa.mccloudy@sodexo.com or 850-926-0065 ext. 9522.

Warmest regards,

Lisa McCloudy
General Manager-Nutrition